

# Rescheduled Conference FAQ's

## CCIS 30th Annual Conference

### Overcoming Challenges of Access & Opportunity in Education Abroad

New Orleans, LA | Spring 2021

Every year, we look forward to connecting with our colleagues and community at the CCIS Annual Conference. Last month, the CCIS Executive Committee had to make the difficult decision to postpone our conference, originally scheduled for March 17-19, 2020, due to the global impact of COVID-19, the health and safety of our attendees, and expanding travel restrictions.

We are just one of a many number of international and higher education events faced with deciding to defer, shift to virtual, or cancel completely, as a result of the global pandemic, including Diversity Abroad, the Forum on Education Abroad, SXSW.EDU, the annual meeting of the American Council on Education (ACE), and, most recently, the NAFSA annual conference.

Postponing the CCIS conference was the correct and necessary decision, especially as the day after our announcement, the World Health Organization (WHO) declared COVID-19 a global pandemic. Unfortunately, however, CCIS has experienced a significant financial loss as a result. We know we are not alone in facing a financial hardship during these unprecedented times and we appreciate your continued support and understanding as we work through all the details as a result of this change of plans.

As we are contracted with the Hotel Mazarin, we still plan to hold our conference in New Orleans and will work with the hotel to identify new dates. As fall is a busy time for other conferences, we are looking to hold the rescheduled conference in early 2021. At this time, the Hotel Mazarin is closed given the impact of COVID-19 in New Orleans, but as soon as they open again, we'll finalize dates.

All conference registrations, exhibitors, and sponsors will automatically be transferred to the new dates and CCIS will be in contact with session presenters and speakers about availability to present considering the new dates.

Below you will find answers to common questions.

While postponing the conference may not be ideal, we will take a page from our conference theme, and overcome this challenge. We look forward to seeing you next spring to discuss Overcoming Challenges of Access and Opportunity in Education Abroad.

Sincerely,

The CCIS Central Office, the Executive Committee, and the Conference Planning Committee Chair

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## RESCHEDULED CONFERENCE QUESTIONS

### When will the rescheduled CCIS Abroad Annual Conference be held?

We will identify new dates with the hotel for early spring 2021 and will send an update when these are finalized.

### Where will the CCIS Abroad Annual Conference be held?

Our conference will still be held in New Orleans at the Hotel Mazarin, as originally planned.

### If I have specific questions not answered here, who should I contact?

Please send an email to [info@ccisabroad.org](mailto:info@ccisabroad.org) with any questions you may have about the conference.

## REGISTRATION QUESTIONS

### Will my current registration transfer to the new dates?

Yes, your current registration will automatically be transferred to the new conference dates.

### Do I need to register again?

No, if you were already registered, your current registration will be automatically transferred.

### Will registration re-open?

Yes, we plan to re-open registration so any new people not previously registered can join us for the new dates.

### I cancelled my registration prior to the postponement of the conference. What happens now?

Any cancelled registrations will be reinstated and automatically transferred to the new dates.

### What if I will not be attend the new conference dates?

If you cannot attend the new conference dates, you can transfer your registration to a colleague or roll your registration to the 2022 year's conference as a credit to registration. Please email [info@ccisabroad.org](mailto:info@ccisabroad.org) to request either option.

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## HOTEL AND TRAVEL QUESTIONS

### Do I need to rebook my hotel reservation?

Yes! We will be holding the conference at the same hotel, the Hotel Mazarin. More details will be provided in the coming weeks as we finalize dates and we'll let you know when and how you can book your hotel reservation.

### Will CCIS help with any fees incurred as a result of cancelled travel plans?

CCIS is not able to assist with personal travel arrangements or any fees incurred; however, most major airlines are offering waived change and/or cancellation fees related to COVID-19.

## EXHIBITORS AND SPONSORS

### I planned to exhibit at the CCIS conference. How will my payment for this be managed?

CCIS will automatically apply your exhibitor fee to the new conference dates and we will work with each exhibitor on this transition.

### I sponsored an event at CCIS conference. How will my payment for this be managed?

CCIS will automatically apply your sponsorship to the new conference dates and we will work with each sponsor on this transition.

### Are you accepting new exhibitors or sponsors for the rescheduled conference?

Yes! Please contact PJ Shoulders at [pj@ccisabroad.org](mailto:pj@ccisabroad.org) for more details.

## PRESENTERS AND SPEAKERS

### I was scheduled to present/speak. Do I need to reconfirm my plans to present?

Yes! CCIS will be reaching out to the confirmed March scheduled presenters/speakers later this spring to confirm their plans to present at the rescheduled conference.

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## PRESENTERS AND SPEAKERS

**I was scheduled to present/speak. Do I need to reconfirm my plans to present?**

Yes! CCIS will be reaching out to the confirmed March scheduled presenters/speakers later this spring to confirm their plans to present at the rescheduled conference.

**Will the conference session schedule stay the same?**

While changes may need to be made to the conference and session schedule, our goal is to stay as close to the original schedule as possible.

**Are you accepting new session proposals if I'd like to present at the rescheduled conference?**

Yes! While originally scheduled presenters will be given priority, we anticipate the need for additional sessions. A call for proposals will open later this year and details will be sent out and posted on our website.

## PROFESSIONAL DEVELOPMENT GRANT RECIPIENTS

**I received a CCIS Professional Development Grant. What happens to my registration and travel stipend?**

Your current registration will automatically be transferred to the new conference dates.

If you already received payment for your travel stipend, you can use those funds toward the travel expenses for the rescheduled conference.

If you did not received payment for your travel stipend yet, you will need to submit your booked flight or hotel reservation details for the rescheduled conference in order to receive payment.