

CISI is happy to announce the launch of a new travel assistance website offered by our partners AXA Assistance. Available to both you and your participants, Travel Eye replaces AXA's WebCorp website and has many enhancements that we hope you will find beneficial.

Travel Eye is a mobility risk management platform that identifies and reports security incidents worldwide 24/7 and provides users with over 200 country risk profiles. Moreover, the platform includes various risk layers and an enhanced global medical provider search.

Travel Eye allows for user customization so you will need to register and create an account. This is a very easy process and should only take a couple of minutes. You can access the detailed instructions by going <a href="here">here</a>.

The Travel Eye link can be found in the CISI Client and Participant Portal in the same location as the previous Webcorp link. You can also access the site and create an account by going to: <a href="https://accounts.travel-eye-axa.com/en/registration/chubb\_cisi">https://accounts.travel-eye-axa.com/en/registration/chubb\_cisi</a>.

## **Travel Eye Website Enhancements Include:**

- Language Customization: 8 different languages are offered (English, German, French, Italian, Spanish, Japanese, Portuguese, Chinese).
- **Mobile App:** The Travel Eye App for IOS and Android (Play Store or App Store) offers the same functionalities as the desktop platform.
- Emergency Button: In critical situations, the traveler can push the button and will be automatically connected with the AXA Operation Center to start a case.

Push Alerts: Global Events Section allows you to set countries as favorites and includes the
option to receive event alerts by email based upon impact level.

## **Travel Eye Website Features Include:**

- Risk Map: Allows you to zoom down into governorates and provinces, cities, and city districts
  revealing different risk ratings and events. A heat map can be activated to show hot spots of
  risk in different locations.
- Global Events Section: Provides an overview of security and medical events worldwide and includes visualization by list, charts, and map view. Searches can be filtered by country and type of event.
- Country Risks Section: Provides a risk portfolio by country including key categories of crime, civil unrest, terrorism, general risks and governance. Information can be exported into a pdf report.
- Enhanced Medical Provider Search: See facility and specialist locations visualized on a map, and ability to set your search based upon different locations within a city.
- Location Intel: Easy access to WorldCue site powered by our security partners, Crisis24.
   WorldCue offers detailed trip, security, and medical briefs by country and select cities, as well as intel surrounding world events. Location reports allow users to create location-specific intelligence reports for 180 countries and 275 cities in 10 threat domains.

Once you have created your account a detailed User Guide can be found in the "Help" section under your profile and details every feature the website has to offer.